

Grammar and Vocabulary for the TOEIC® Test Practice Test

Listening and Reading Answer Key

Section 1: Listening

Part 1: Photographs

1 C

A young man is standing beside a stand of produce. In this case the produce is fruit. We cannot be certain whether he is (B) buying or (D) selling the produce, nor (A) who owns the fruit stand.

2 B

The cashier is in the middle of ringing up the purchases (= recording and calculating the cost of what the customer is buying). (A) The customer has not taken out money or a credit card for payment. The women are neither (D) taking the produce out of the cart nor (C) putting it into a box.

3 B

The woman is looking at a computer screen. (A) Her hand is on a book, not on the computer. (C) Although there may be a mouse pad on the table, we cannot see one. (D) She is holding a pen, not an eraser.

4 C

The group of children is paying attention to the woman as she shows them the globe. We don't know if she is (A) talking about her travels or (B) pointing to her country. (D) The children are not pointing at anything.

5 A

There is no information in the picture about what the man is doing in the field. He might be (C) managing wind energy or (D) working for a farmer, but we don't know. (B) He is unlikely to be taking a walk in the country because he is wearing a hardhat and overalls.

6 D

The man and woman are in a garage. We don't know if they (B) work in an office or (C) manage a car factory, although this is unlikely because they look like they work in the garage. (A) We don't know if they are married.

7 C

The woman is wearing a face mask, goggles, gloves and a protective suit. (A) She is not using a magnifying glass. She is wearing goggles, not glasses. (B) She may work in a hospital, but she could also be in an industrial laboratory. (D) Her protective clothing is not suitable for winter weather.

8 D

There are people sitting at tables with drinks and a woman appears to be explaining something in a menu. (A) The people seated at the table may or may not be there for a meeting over a meal. (B) The woman who is standing appears to be explaining something in a menu. She is not removing anything from the table. (C) There are no suit jackets in the picture.

9 C

The woman is on a ladder in the aisle of a store. (A) She is not walking or (D) working at a counter. (B) She may be searching for some merchandise, but she could also be arranging the products.

10 C

The man is pushing a wheelbarrow at a construction site. (A) He may or may not be building a house. (B) There are bricks in the picture, but he is not making them. (D) There is a car, but he is not driving it.

Part 2: Question-Response

11 B

The first speaker asks for directions with the key word *where*, so the answer must be a location. (A) Although *turn on* sounds similar to *turn*, it means “activate a switch,” not “change direction.” (C) is an answer to the question *when*, not *where*.

12 A

The first speaker asks about intentions of updating software and the second speaker answers when that will happen. (B) *Wear* sounds the same as the *ware* in *software*, but means “be dressed in.” (C) *Dates* sounds similar to *dating* but means “particular days.”

13 C

The key question word is *where*. “Jacob’s Computer Store” is a location. (A) and (B) are both answers to the question *when*.

14 B

The key question word is *when*, so a time of day is the correct answer. The response indicates that the break-in (= illegal entry) included a robbery (= theft). (A) *Broken* is the past of *break*, but means “damaged.” (C) The phrase *record-breaking* means “better than previous attempts or scores.”

15 C

The first speaker is seeking to confirm that Mr. MacIntosh is a *trustee* (a member) of the *board* (a group of managers). (A) *Trustworthy* sounds similar to *trustee* but means “reliable” and (B) *bored* sounds the same as *board* but means “uninterested.”

16 A

The key question word is *who’s* (= who is), so the answer should identify a person. (B) is an answer to *whose* and (C) gives the information about the flight.

17 A

The question asks for confirmation that a person did *overtime* (= extra work). (B) is about extra money, not extra work. (C) *Overtired* sounds similar to *overtime*, but means “very tired.”

18 C

The question is a formal way to introduce a person. The key words are the woman’s title *Ms* and surname *Daley*. (A) *Miss* sounds similar to *Ms*, but in this sentence *miss* means “to be absent from”. The word *meeting* in this sentence is a noun meaning “an event where people come together,” rather than a form of the verb *meet* (= be introduced to). (B) *Everyday* has the same meaning as the word “daily,” which sounds the same as *Daley*.

19 A

The first speaker makes a statement about moving offices and the second speaker provides more information about the situation. (B) is about *offers*, not *offices*, and (C) is about *officers* (= people in official positions) and not *offices* (= places of work).

20 B

The first speaker makes a request and the second speaker agrees to it. (A) is an explanation of how to get to the fourth floor. (C) *Four* (the ordinal number 4) sounds similar to *fourth* (the cardinal number 4th).

21 B

The verb *wait* shows that the key question word, *how long*, is about a length of time. (A) *Waiter* (= a person who brings food to people in a restaurant) sounds similar to *wait* (= stay). (C) *Three meters* answers the question *how long* when it refers to distance, not to time.

22 A

The first speaker gives information about an employee and the second speaker reacts to that information. (B) Someone who is *sick* is *ill*, but the two people are discussing a third person. (C) If Emma called in sick, she must not be at work and so it is unlikely that her colleague would be told to call a doctor for her.

23 C

The key question word is *how*. (A) is an answer to *when*. (B) is an answer to *where*.

24 A

The question is a suggestion and the response is an agreement. (B) *Bicycle* sounds similar to *recycle*. (C) is unrelated to the topic of recycling, as it is about the location of paper that is ready to be used.

25 B

The first speaker is asking for confirmation of a past situation and the second speaker disagrees with the statement. (A) The verb *is used to* means “is accustomed to” and refers to the present. (C) The context of the conversation makes it clear that the *share* refers to dividing a part of the office and not to stocks in a company.

26 C

The first speaker is asking if the other person has time to do something and the second speaker confirms this and asks for more information. (A) *A minute* sounds similar to *the minutes*, which in this response means “a written report of a meeting.” (B) In the question *a minute* means an amount of time, and is not related to the time of day.

27 A

The main idea of the statement is the location of a presentation that will take place. The time, *when*, is not given, so the second speaker asks for this information. (B) gives more information about *where* and (C) is a question about information that is already given in the question.

28 B

The first speaker is asking where an employee or colleague is working now. (A) *Mustard* sounds similar to *moustache*, but it is a type of sauce. (C) The verb *represented* is related to the noun *representative*, but it doesn't refer to a person.

29 C

This is a request for information about the location of the company's letterhead paper and the answer is “in the cabinet.” (A) A person in charge is the head (not letterhead) of a company (B) *Letter* sounds similar to *letterhead* but it is a written document, not a type of paper.

30 A

The first speaker gives a choice of a place and the decision is to go outside. (B) *Take the table* means to sit at a table, not to move it. (C) *Teresa* sounds similar to *terrace* but is the name of a person, not an outside area attached to a building.

31 A

By saying *how far along* the first speaker is asking how much more you need to do or how close you are to finishing the report. The second speaker's response gives that information. (B) *Five miles* is a physical distance. (C) *Airport* sounds similar to *report*.

32 C

The first speaker is checking that a flight has been confirmed and the second speaker offers to check this. (A) *Firm* sounds similar to *confirm*, but it is a noun that means “a company,” not a verb that means “to make certain.” (B) *Sight*, the noun form of the verb *see*, sounds similar to *flight*, the noun form of the verb *fly*.

33 B

The main idea of the question is *what more* is needed and the response gives that information. (A) is an answer to the question *where*. (B) is an answer to the question *when*.

34 A

The first speaker asks for a reason why and the second speaker gives the reason. (B) does not make sense since there are no cars in the parking lot. (C) *A lot* means “a large amount” in this context, not an area.

35 A

The question is a polite offer and the second speaker accepts the offer. (B) The answer to the question of *Would you like...?* would not be yes if the speaker is already waiting for a coffee. (C) Mr. Stephens is the person who is responding.

36 B

The statement is a polite way to get confirmation about an action and the response gives that confirmation. (A) and (C) contain different meanings of *place* from the way it is used in the question. *Place* can be used as a verb to mean “to put in a location” or as a noun meaning “location.”

37 B

The question is *when* something started in the past and the response gives that information. (A) is an answer to when something starts in the future. (C) indicates that something ended sometime in the past.

38 A

The first speaker is asking for confirmation and the second speaker confirms the statement and gives a reason. (B) *Contract* (with the stress on the first syllable) means a document of agreement and *contract* (with the stress on the second syllable) means to become infected with an illness. (C) In this response, *hard* is a physical description of the material concrete, but in the question, *working hard* means “putting in a lot of effort.”

39 C

The first speaker asks for the information of a location (*where*) and the second speaker gives the location. (A) is about a change of location. (B) is a negative response to a question about *who* is in the head office.

40 A

The question is a request and the request is agreed to. (B) is about another person (*he*) and not the speaker. (C) ‘*Have a word with*’ means “to speak to,” so *have* in the question isn’t referring to possession.

Part 3: Conversations

41 A

According to the speakers, Mr. Johnson has made the decision to resign from his job. (B) "I'm sorry to hear that" means the speaker is sad about the news, not that there is a hearing problem. (C) Mr. Johnson plans to *resign* (= to quit) from his job because of his health, not go to a *resort* (= a place where people can go on vacation for relaxation or for an activity) for his health. (D) The second speaker wonders who will be the new Sales Director, but this is not the main topic of the conversation.

42 C

One of the speakers asks who the new Sales Director will be. This shows that Mr. Johnson is leaving the position of Sales Director. (A) and (D) refer to positions that are in the field of health, but the conversation only mentions health as a reason Mr. Johnson is retiring. (B) *Design* sounds similar to *resign*, but means "to draw or plan something," not "to quit."

43 B

When someone retires because of health problems, it is assumed the person is going to stop working. Although the people wonder who will replace Mr. Johnson, it does not mean he is (A) moving to a new place or (C) transferring. (D) Mr. Johnson is leaving the job of Sales Director, not taking over the job.

44 D

The people are discussing business documents and the woman asks when the man will be back at the office. (A) The woman delivered the files, but this does not mean that she works in a post office. (B) The man has to leave the office to catch the train. (C) The woman left the files with Jim Zeng's personal assistant.

45 B

The woman says that she made the delivery 10 minutes ago and the man says that the time is 3 o'clock. (A) The delivery was made 10 minutes ago, not 10 days ago. (C) The conversation takes place in the afternoon, but there is no mention of the day of the week. (D) *Early* is used in the conversation to indicate when the man hopes to be back.

46 B

The man says that it is 3 o'clock. (A) The woman delivered the files 10 minutes ago, or at 2:50. (C) There is no mention of 3:10. (D) The train leaves at 3:20.

47 A

The woman is most likely checking members' cards at a club entrance. (B) The woman is using a computer, but there is no indication that they are in a computer store. (C) The woman may be at a check-out counter at the entrance of the club, but there is nothing in the conversation to show that. (D) The club could be in a hotel, but there is no mention of a hotel in the conversation.

48 B

The woman wants to see the man's membership card. (A) The man is already a member of the club. (C) The woman asks for the man's name, not its spelling. (D) Members are encouraged to carry their membership card.

49 A

The man thinks he has left his card at home, so he has probably forgotten to bring it. (B) A *membership card* is discussed, not *membership fees*. (C) and (D) The woman is checking the computer. There is no mention of a computer course or writing a check.

50 A

The first speaker states that the fence (= a structure of wood or wire forming a wall around a piece of land) has been damaged. (B) A storm damaged the fence. (C) and (D) The plans were to remove the fence for the building (= the construction) of an annex (= an extension).

51 D

The storm damaged the fence. (A) The conversation discusses a plan to start building in the future. (B) Vandals (= people who intentionally damage things in public places) are not mentioned. (C) There was a plan to replace the fence in the future.

52 C

According to the second speaker, the annex will be built next spring. (A) There is no mention of a wall. (B) The speaker says the *fence* was going to be replaced, not the *annex*. (D) The speakers do not say anything about repairing the fence.

53 C

The people have looked for an advertisement they placed in the newspaper, but it wasn't there. (A) They have seen the newspaper, but not the advertisement. (B) The fact that the advertisement was not in the newspaper was discouraging. (D) The woman looked for the advertisement in both issues and it wasn't in either.

54 B

The man mentions the different ways people will find out about the sale. (A) The woman will call the *Daily News* to find out the problem. (C) The man says that lots of people come to the mall on the weekend. (D) The sale has been broadcast on the radio, not on TV.

55 A

The people are talking about their sale taking place in the mall, so that is probably where the people are. (B) The advertisement will be on the radio. (C) The woman says she will call the newspaper office. (D) The post office is not mentioned.

56 A

The woman has a question about her paycheck (= money she earned), so she is an employee. (B) A customer might ask about a check, but not a paycheck. (C) The woman is told that she must see the accountant. (D) There is no mention of a waitress.

57 B

The woman says that she has a question about her paycheck. (A) She is told that she needs to talk to Evonne. (C) The woman has no problem with coming back. (D) Evonne has gone to lunch.

58 A

The woman would go to her company's finance department to find out about her paycheck. (B) The accountant is at lunch, but there is no mention of a cafeteria. (C) and (D) The complaints desk or customer service are places where a customer with a problem would go.

59 C

The woman is looking for a mouse pad and the man takes her to the section where the computer accessories can be found. (A) A person who needs to buy a new mouse pad would not go to an office to buy one. (B) The context of the conversation shows that the people are talking about a computer device and not an animal. (D) Although the woman has a health problem she is looking for a device that will be more comfortable to use.

60 A

The woman wants to buy a special kind of mouse pad that helps support her wrist. (B) and (C) are items the salesperson suggests that she might also want. (D) The woman says that she will buy a new computer workstation later.

61 D

The woman says that she is saving for a new computer workstation. She wants one with special features that will protect her muscles. (A) The woman is just buying one item now. (B) The woman is not asking for treatment for her pain, but a computer accessory to help prevent it. (C) The woman is getting a mouse pad that will support her wrist, not wrist supports.

62 C

The man says that he is driving to the conference. (A) A bus has been chartered, but he is not on the list to take it. (B) The woman asks if he is flying. (D) After the first day, the man will walk.

63 D

The man says that his mother-in-law lives within walking distance, so he doesn't need to stay at a hotel. (A) He is not staying in a hotel. (B) The family is staying with his wife's mother. (C) His children will be staying with their grandmother.

64 B

The man is going with his wife and children. (A) A bus has been chartered for the people going to the conference. (C) and (D) His wife and children will be going to see his wife's mother, who is the children's grandmother.

65 B

The woman is asking about a file folder that she left by the photocopier machine. (A) A book was seen by the photocopier. (C) The man mentions Alice who works in accounting. (D) The woman made a photocopy.

66 C

The woman says that she left the file folder on a table by the photocopy machine. (A) and (B) Alice, from the accounting department, may have taken the file. (D) The woman was on her way to Jack's office when she misplaced the folder.

67 A

Alice probably took it by mistake. (B) and (C) The woman did not take it to Jack. (D) It may have been taken by Alice, not to her.

68 C

The second woman is Ritva and she says she is sending a fax. (A) The friend is waiting for Ritva. (B) Ritva is going to make a photocopy. Nothing is said about whether the machine is free. (D) Ritva is going to copy a receipt after she sends the fax.

69 A

The first woman asks if Ritva is ready to go to lunch with her. (B) and (D) Only Ritva is sending a fax now and then she is going to make a photocopy. (C) The first woman is going to wait in her own office until Ritva is ready.

70 C

The first woman says "I'll be in my office," not (D) in Ritva's office. (A) They are going to lunch together. (B) Ritva will make a photocopy.

Part 4: Talks

71 A

The speaker mentions *passengers*, *the departure lounge* and *gate 25*. This is all vocabulary related to airports. (B) A flight school would not be directing *passengers*. (C) The *gate* in the announcement is a *departure gate*, not a *garden gate* (D) A *boarding school* provides a room and meals. It is not related to boarding (getting onto) an airplane.

72 C

The passengers are being asked to go to the departure gate. (A), (B) and (D) are all people who work in the airline industry.

73 B

The person making the announcements says “to New Delhi.” (A) *North American* sounds similar to *American Air*, which is the airline company. (C) The flight goes through Dubai. (D) Gate 25 is where the passengers board the flight.

74 A

The speaker says “your child,” which shows that this announcement is for parents. (B) *Teenagers* sounds similar to *Teeter* in *Teeter Tots*, but teenagers are people aged 13–19. (C) The club is for children under seven. (D) Children seven years old and above are not mentioned.

75 D

The announcement mentions “a birthday pack” and “a gift certificate”. (A) Part of the name of the center is “Learning Center” which could indicate educational materials, but no educational materials are mentioned. (B) and (C) There is no mention of meals or parties taking place at the center.

76 A

The name of the business is Teeter Tots. (B) Waterside is the name of the mall. (C) The Birthday Bonanza is the name of the club. (D) Moms and dads are the people who will get a gift certificate.

77 C

The speaker starts by talking about “our tour.” The tour guide mentions (A) geology, (B) exhibits and (D) the treasures we take from the earth but these are not related to his job.

78 D

The speaker talks about “exhibits in our museum.” (A) *The treasures* sounds similar to *the treasury*, but a treasury is the government department responsible for financial matters such as spending and taxes. (B) is an exhibit and (C) is something that is experienced in one of the exhibits.

79 C

When the speaker says “This is one of our visitors’ favorite exhibits,” he is talking about the earthquake room where you can feel the force of an earthquake. (A), (B), and (D) refer to the different exhibits and activities in the museum.

80 D

The online banking services are services offered to the bank customers. (A) A banker is an owner or senior employee of a bank. (B) *Accounts* sounds similar to *accountant*, but an accountant is a person who keeps business records. (C) The announcement discusses paying bills, not the person who comes to collect overdue payments.

81 D

The speaker welcomes the user to the *online services*, mentions using *this site* and gives the instructions to *click* on the icon for instructions. This is all vocabulary related to the Internet and websites. (A), (B) and (C) do not give the option to click on an icon to view instructions for banking online.

82 A

The services are listed and information on viewing instructions for using the services is given. (B) An ATM card is not mentioned. (C) One of the things the customers can do online is view their payment history but that’s not the purpose of the announcement. (D) The speaker lists the services, but does not demonstrate how to use them.

- 83** A
 People who commute into Clarksville would be most interested in knowing about the traffic situation. (B) The police may inspect the images but they are not monitoring them all the time. (C) *Routine maintenance* (= regularly servicing the equipment) is mentioned, but not *maintenance workers* (= the people who take care of the equipment). (D) The traffic cameras take images, but there is no mention of photographers.
- 84** C
 The instructions are to go to the traffic cams link at the Clarksville City website. (A) Clarksville is the city that has the traffic cams. (B) Junction 70 on Interstate 25 is an example of a road you can view. (D) The Clarksville Highway Traffic Control is the organization that runs the service.
- 85** A
 The images are updated every 5 minutes. (B) At times (= occasionally) the cameras may be turned off, but not every 5 minutes. (C) The words “not available” are shown only if the image is 15 minutes out of date. (D) *Supplied* sounds similar to *supply*, but the noun *supply* means “a stock of something.”
- 86** C
 The program is funded by the city and is free to people who are below a certain income level. (A) Help with the repair of a furnace is only for those people in a low income household. (B) Even if a household has high energy bills, they will only fulfill the requirements for the program if they have a low income. (D) One result of the program may be reduced energy use, but this does not answer *who* will benefit.
- 87** A
 The program is city funded. (B) Although charities are institutions that help people in difficult situations, there is no mention of a charity. (C) The city is going to help provide insulation as one of the ways to lower heating costs. (D) The families who can afford electricity are not mentioned.
- 88** A
 The announcement says that people can be helped with energy bills. (B) The repair of a furnace is discussed, but not the *replacement* of a furnace. (C) The improvements are on the insulation, not a repair of the complete house. (D) The program is free to *applicants* but there is no mention of the *applications* being free.
- 89** C
 People who are interested in becoming franchise owners are potential franchisees. (A) The speaker is a director of marketing. (B) The speaker talks about franchise owners, not mall owners. (D) The franchise is a bakery, not a restaurant.
- 90** C
 The business is a bakery franchise. (A) The name of the franchise sounds like it could refer to the airlines, but the speaker talks about opening in shopping malls. (B) The speaker is director of *marketing*. (D) The speaker says there are 100 franchises in the *western* region.
- 91** B
 Steve Edwards says that he is director of marketing. (A) Steve’s talk may sound like a salesman’s speech, but he says that his job is in marketing. (C) Steve is talking about *owning* a franchise, not *managing* a franchise. (D) A personnel supervisor is not mentioned.
- 92** D
 The speaker says that she is a founding member of the company. (A) Mr. Chen introduced the speaker. (B) The staff members are being addressed and praised for their commitment. (C) Customers are not mentioned.
- 93** B
 The company’s name is Haphazard Insurance Company, so it provides insurance. (A) and (C) The staff are thanked for their support and energy. (D) The speaker praises the staff members for their hard work.

94 C

The speaker thanks the staff for their commitment to the company. (A) The speaker thanks the staff for their support. (B) The speaker thanks Mr Chen for the *introduction*. (D) According to the speaker, the success is due to the energy and inspiration of the *staff*.

95 D

The place is a restaurant and Ken says "I'll be serving you." (A) Ken describes the specialty created by the head chef. (B) The *head* that is mentioned is the main chef, not the *manager*. (C) A *specialty* (= a product that a person or place is especially known for) sounds similar to a specialist, but a *specialist* is a person who has a lot of experience, knowledge or skill in a particular subject.

96 B

Baked apple tart is the dessert special. (A) The speaker says barbecued beef, not chicken. (B) The speaker offers to get the drinks menu. (D) The word *customers* sounds similar to *custard*. The speaker says the baked apple tart is a favourite of *regular customers*.

97 D

The chef went for training. (A) and (B) The chef's training in Korean dishes took place at a top restaurant in a Korea. (C) The head chef went to Korea to learn how to make *kimchi*, not to buy it.

98 C

All items were returned except the GPS unit. (A) The clock was not reported missing. (B) Someone rang the doorbell when the stolen items were left on the driveway. (D) The laptop was taken, but it was one of the returned items.

99 C

The police are searching the telephone records. (A) Jim Green is the person who was robbed. (B) A stranger made the phone call. (D) *Reported* (= the robbery details were given) is similar to *reporter* (= a journalist), but there is no mention of a reporter.

100 B

Someone left the items in Mr. Green's driveway (= the car path leading up to a house). (A) The police are trying to find the caller. (C) The thief called (= phoned) Mr. Green. (D) The story was a news item on the radio.

Section 2: Reading

Part 5: Incomplete Sentences

- 101** D
The past simple tense form is used for a completed time (in this case, last year).
- 102** D
To clear up is a phrasal verb meaning “to remove doubts.”
- 103** C
We use the adjective form to describe the noun *way*.
- 104** C
An *investigation* is a careful examination. A reason for the complaint was looked into or investigated.
- 105** A
Taken is the only option that makes sense in the sentence, as it means that someone got the figures from the report. Also, *taken* is the only option that is usually followed by *from*.
- 106** B
To come up with is a phrasal verb meaning “to suggest or think of an idea or plan.”
- 107** D
If you have *good manners*, then you are polite towards other people.
- 108** D
Metropolitan describes a large city or urban area.
- 109** A
We use the infinitive form with *will* to refer to the simple future.
- 110** B
With *a* we need a noun form and in this context we need the noun that refers to a thing instead of a person.
- 111** C
Extensive is the adjective form that can describe research.
- 112** B
Our is the possessive adjective, which we use in front of a noun.
- 113** A
Something that is *confidential* is secret. The other options are usually used to describe people.
- 114** A
The past tense is used for an action completed in the past. *Were relieved* shows that the announcement was made in the past.
- 115** B
Interest is used with the preposition *in*.
- 116** C
The missing word is the subject of the sentence, so it must be the noun form, *reaction*.
- 117** D
Expected is the only option that fits the context of the sentence. “Applicants are expected to ...” has a similar meaning to “Applicants are supposed to”
- 118** D
We use the *-ed* form of the verb because the proposals have been selected by someone in the past.
- 119** B
The preposition *to* is used in the phrase *in response to*.
- 120** C
A *branch* of a company is an office, division, or store that forms part of a larger organization.

- 121** D
Although is used to show a contrast between the actions in the two clauses. In this case, there is a contrast between the action that has been taken and the high number of resignations.
- 122** B
The *-ing* form of the verb is used as an adjective to describe the meeting.
- 123** C
The phrase *as well as* means “in addition to.”
- 124** A
The noun *circulation* refers to the number of copies of a newspaper or magazine that are sold. One of the most common adjectives that we use with *circulation* is *wide*.
- 125** D
The answer is the object of the sentence, so it must be a noun. The plural noun *characteristics* fits the context, as it means the qualities of the companies.
- 126** B
Whose is the relative pronoun that we use to show ownership. The office belongs to the accountant.
- 127** C
Affordably is the only option that we can use to describe the verb *priced*. If something is affordable, then it is not expensive.
- 128** D
To form the relative clause, the noun *the circumstances* in the prepositional phrase *in the circumstances* has been replaced with *which*. The preposition *in* remains the same.
- 129** D
The *-ing* form of the adjective is used to describe the device.
- 130** A
Quickly is the only option that is an adverb that can describe the speed with which something emerges.
- 131** D
Remarkably is an adverb form that we can use to describe the adjective *successful*.
- 132** C
The verb *to witness* means “to see or observe,” so it is the only option that fits in the context of the sentence.
- 133** B
The preposition *with* is used with the verb *acquaint*.
- 134** C
The answer is the subject of the sentence so it must be a noun form. *Diversity*, and not *diversion*, means a number of different types.
- 135** C
The adjective *innovative* is the only option that we can use to describe a business, as it describes something or someone that produces and accepts new ideas.
- 136** D
Several means “a few but not very many” and explains that more options are being considered.
- 137** D
The verb *to head* means “to be in charge of” so it is the only option that fits in the context of the sentence.
- 138** C
The adjective *productive* describes the ideas.
- 139** C
The noun *opportunity* means “the chance or occasion for something good to occur.” An *opportunist* is a person and *opportunism* is a type of behavior.
- 140** A
Yet is used in the negative to mean “not up to now”.

Part 6: Text Completion

141 A

To form the relative clause, the noun *Stanhope University* in the prepositional phrase *from Stanhope University* has been replaced with *which*. The preposition *from* remains the same.

142 C

The writer of the letter uses the first person possessive (*my*) to refer to himself.

143 D

The noun form *consideration* is used as the second object of the preposition *for*.

144 D

The present simple tense is used for a general truth.

145 A

Here *so* means “to such a degree/ amount,” so the lawns have never looked as well tended as they do now.

146 D

Here, *to reflect on something/someone* means “to affect people’s opinion of something/someone.”

147 B

While means “at the same time as.” The verb form indicates a continuing activity and the prepositional phrase “during the last two years” gives the period of time that the activities have been happening.

148 B

A *selection* means “a choice or range of different types,” so in this case the women make a range of different bags.

149 C

The verb + preposition *assist in* is followed by the *-ing* form of the verb.

150 B

The answer is the comparative form (*better*) because the sentence is comparing future opportunities and previous or current opportunities.

151 B

Here, *however* means “in whatever way,” so this means “In whatever way you manage your banking.”

152 D

The adverb is used to describe the verb *do*.

Part 7: Reading Comprehension

- 153** B
The information is of general interest and very up-to-date. It is not likely to appear on a club notice board because the information is too general or in a brochure or flier because it is not advertising anything.
- 154** D
The phrases “gold prices peaked,” “remained near the high,” “the recent revival,” and “expected the price to rise even more” indicate that the prices have gone up recently.
- 155** A
The analysts say that the revival is due to several factors, but most significantly, a reduction in the amount of gold the producers are selling.
- 156** D
A spokesperson says “the outlook ... is one of stability of prices, so they are not expecting much change.” This indicates that the prices will stay at this level.
- 157** B
The article says that the company will build a multipurpose port area. If something is multipurpose, it has many functions.
- 158** C
There will be three commercial berths and one for government, so a total of four.
- 159** C
The conference is for the employees of the TriFab Construction Company.
- 160** A
According to the information people who wish to discuss specialized areas of concern should register their names at the sign-up desk in the Safari Lounge.
- 161** A
The main idea of the information is the meetings to discuss specialized topics of common interest, with details of how to sign up, when they are held, etc.
- 162** C
The Tuesday breakfast session is about personnel issues in the global economy. Since personnel is the department of an organization that deals with employees (recruitment, training, etc), this session is likely to deal with interviewing.
- 163** B
The Monday lunch session looks at rural-urban migration and housing construction which are both related to population increases.
- 164** C
In the response window she says that she is a nurse (= a person who is qualified in the field of health care) and that the site did not give her information about how to upgrade her credentials in order to work in “your country,” so she must be from another country.
- 165** B
The questionnaire is asking what people find useful on the Northland Website. This suggests that they wish to improve the website by adding information that people need.
- 166** C
Betsy complains that there is no information about updating credentials. Certificates are often used to prove a person’s credentials or qualifications.
- 167** A
The advertisement says that a technician with experience in all types of heavy equipment, trucks and cars is required.
- 168** D
The advertisement says the technician is urgently required, so the company wants to employ someone as soon as possible.

- 169** A
Transportation department officials would be the most likely to be interested in the traffic flow around their city because they have to maintain roads, public transportation, etc.
- 170** D
In Bridgetown means within the city limits and the percentage given for within the city limits is 64 percent.
- 171** C
Diving is a water sport, so water sports enthusiasts are the most likely to be interested.
- 172** A
It says in the brochure that PADI divers must have proof of their certification.
- 173** C
The other courses offered are for children or for more advanced divers.
- 174** B
To give permission is to allow something to happen or give your consent, so the consent options in this email are the instructions about what information the customer allows the bank to share.
- 175** D
The email asks shareholders not to respond to emails requesting their ID, password or other sensitive information.
- 176** A
The titles of the columns say “Best” and “Worst” and the chart contains the months of the year, so we can see that the chart shows which months were best and worst for sales for the four different companies.
- 177** D
January, Green’s Outdoor Clothing’s worst month, is the month immediately after December, its best month.
- 178** A
The receipt shows amounts of money Ralph has given to charity. The money you give to charity can be called a *contribution*.
- 179** D
The receipt lists his Total One-time Contributions as \$450.
- 180** C
It says on the webpage that this is the receipt and it can be printed from the webpage. It also says that an email receipt will be sent and a copy by postal mail can be requested. There is no mention of a faxed receipt.
- 181** A
Eleanor works for a company called Branberry Property Management and in the letter she is organizing the payment of rent by a tenant to a landlord.
- 182** B
Albert is receiving rent from the tenant and is responsible for paying for repairs to the property, so he must be the owner of the property that is discussed in the invoice and letter.
- 183** A
In his letter Albert says that work was completed last year to end the problem with dampness and stop him from having to renovate every year. But the statement charges him for repairs and treating mold, so the problem has not been solved.
- 184** D
Albert says “We paid \$376 for this work to be carried out” when talking about the previous year.
- 185** B
On the statement to Albert Gutzo about his property, the tenant (or person living at that address) is listed as Tina Erickson.

- 186** B
The offer of employment states that the probation period ends three months from the date of commencement, which is July.
- 187** D
The changes to the contract allow 40 days of hospitalization in addition to the 14 days of sick leave mentioned in the original contract. The total is therefore 54 days.
- 188** C
Conducting market research means the same as *researching the market*.
- 189** B
The offer of employment is dated June 1. It states that the signed offer of employment should be returned within 10 days of that date or June 10.
- 190** B
A transportation allowance is not mentioned in either letter.
- 191** C
Lee mentions in her letter that she called Ms. Zungu on Thursday, March 25th.
- 192** C
Lee Banks thanks Ms. Zungu for the information about menu choices and table setting in the first sentence of her letter.
- 193** B
There is no mention of fish in the buffet choices.
- 194** A
Lee Banks asks what the required deposit would be, so it is clear that Katelin's Kitchen asked for a deposit.
- 195** C
Lee Banks called to talk about a catered lunch for 50 guests.
- 196** B
In his email, Morris Malone says that the funds for redecorating the boardroom are available and that the work is scheduled to begin on Monday morning of next week.
- 197** D
Morris says in the email that the carpets and curtains will be replaced and that there will be new chairs, but there is no mention of replacing the table.
- 198** A
Jim says that his office cannot accommodate (= is not big enough for) eight people.
- 199** B
Jim says that the boardroom is the only room that is both comfortable and big enough for the supervisors' meeting, so that's where he has to hold the meeting.
- 200** B
In his email, Morris says that the work will be finished late on Wednesday of the following week, so it will be ready for use the following day – Thursday.

Listening Test Recording Script

Part 1

- Example** (A) A pie chart has been drawn on the whiteboard.
(B) They are chatting in the hotel conference room.
(C) The conference presentation is well attended.
(D) They are discussing their next presentation.
- 1** (A) He is working at his father's stand.
(B) He is buying some fruit.
(C) He is standing beside some produce.
(D) He is selling apples.
- 2** (A) The customer is paying the cashier.
(B) The cashier is ringing up the purchases.
(C) They are putting the goods into a box.
(D) They are emptying the shopping cart.
- 3** (A) Her hand is on the computer.
(B) She is looking at the screen.
(C) There is a mouse pad on the table.
(D) She is holding an eraser.
- 4** (A) She is telling them about her travels.
(B) She is pointing to her country.
(C) They are listening to the woman.
(D) They are pointing at the globe.
- 5** (A) He is looking at wind turbines.
(B) He is taking a walk in the country.
(C) He is managing wind energy.
(D) He is working for a farmer.
- 6** (A) They are married.
(B) They work in an office.
(C) They manage a car factory.
(D) They are in a garage.
- 7** (A) She is looking through a magnifying glass.
(B) She is working in a hospital.
(C) She has protective clothing on.
(D) She is dressed for winter weather.
- 8** (A) The people are at a meeting.
(B) The woman is clearing the table.
(C) The men are wearing suits.
(D) The people are in a restaurant.
- 9** (A) She is walking through a store.
(B) She is searching for some merchandise.
(C) She is standing on a ladder.
(D) She is working at the checkout counter.
- 10** (A) He is building a house.
(B) He is making bricks.
(C) He is pushing a wheelbarrow.
(D) He is driving a car.

Part 2

- 11** Where do I turn?
(A) On the lamp
(B) After the traffic lights
(C) In the afternoon
- 12** Have you considered updating the software?
(A) Yes, I plan on doing that next month.
(B) Yes, what I wear is very up-to-date.
(C) Yes, the dates have been considered.
- 13** Where did you take your laptop to be fixed?
(A) In 60 minutes
(B) On Tuesday afternoon
(C) To Jacob's Computer Store in the mall
- 14** When was the break-in?
(A) Three windows were broken.
(B) The robbery was last night.
(C) Yes, it was record-breaking.
- 15** Mr. MacIntosh is on the board of trustees, isn't he?
(A) Yes, he's trustworthy.
(B) Yes, he's bored.
(C) Yes, he's on it.
- 16** Who's going to the airport to pick up Mr. Suzuki?
(A) Lydia's personal assistant.
(B) It belongs to Nancy.
(C) Flight NW 227.
- 17** Didn't you do some overtime last week?
(A) Yes, I did.
(B) An extra 10 dollars.
(C) No, I'm not overtired.
- 18** Have you met Ms. Daley?
(A) We can't miss that meeting.
(B) I've worked on it everyday.
(C) Oh hello, pleased to meet you.
- 19** I don't want to change offices. Do you?
(A) We don't have a choice.
(B) No, we didn't like the offers.
(C) The officers are waiting outside.
- 20** Could you take these documents to Mr. Akbari on the fourth floor?
(A) Just take the elevator.
(B) Sure. Anything else?
(C) Yes, four would be great.
- 21** How long should we wait for Dominique?
(A) The waiter is coming.
(B) At least another 15 minutes.
(C) About 3 meters is enough.
- 22** Emma called in sick.
(A) Thank you for letting me know.
(B) You don't look ill.
(C) Call a doctor.
- 23** How will Mrs. Thompson arrive?
(A) In the morning
(B) At the airport
(C) By train
- 24** Why don't we set up a recycling program for our offices?
(A) I suppose we could start something up.
(B) It would be fun to bicycle to work.
(C) You can get paper from the supply room.
- 25** Mary used to share an office with Liz, didn't she?
(A) Yes, she's used to sharing that office.
(B) No, she's always been in a private office.
(C) Yes, and she still has shares in the company.
- 26** Have you got a minute?
(A) Yes, I took the minutes.
(B) Certainly, it's 20 after 10.
(C) Sure, what do you need?
- 27** Dr. Morrison will be presenting in Room 101.
(A) When is that?
(B) On the fourth floor
(C) Will he go?

- 28** What ever happened to the sales representative with the moustache?
 (A) The mustard is in the staff room refrigerator.
 (B) He now works in our Phoenix branch.
 (C) Everyone was represented at the annual meeting.
- 29** Do you know where the letterhead paper is?
 (A) Yes, he is in charge.
 (B) The letter is in the inbox.
 (C) There's some in the cabinet.
- 30** Shall we take the table by the window or go out onto the terrace?
 (A) Let's go outside.
 (B) The table is too heavy to move.
 (C) Yes, Teresa will join our table later.
- 31** Exactly how far along are you in that report?
 (A) I'm almost finished.
 (B) Five miles at the most.
 (C) Oh, it is very close to the airport.
- 32** My flight has been confirmed, hasn't it?
 (A) Yes, I have been with the firm for some time.
 (B) Yes, your sight is excellent.
 (C) Let me check to make sure.
- 33** What else do we need to complete the application?
 (A) The application is in the office.
 (B) Only the form with the signatures.
 (C) The deadline for completion is next week.
- 34** Why aren't there any cars in the parking lot?
 (A) They are repaving the lot today.
 (B) It's so difficult to get a place to park.
 (C) There are a lot of tickets on the cars, aren't there?
- 35** Would you like a coffee while you wait, Mr. Stephens?
 (A) Yes, please.
 (B) Yes, I'm waiting for a coffee.
 (C) Yes, Mr. Stephens is waiting for you.
- 36** I was wondering whether you placed the order.
 (A) Yes, I put it outside.
 (B) Yes, I faxed it yesterday.
 (C) Yes, I found a place.
- 37** When did Mrs. Gertz start working here?
 (A) She starts next week.
 (B) About 20 years ago.
 (C) Yes, she worked a long time ago.
- 38** The boss has been working hard on getting that contract, hasn't she?
 (A) Yes, it is an important one.
 (B) Yes, she contracted a bad cold.
 (C) Yes, the concrete is getting hard.
- 39** Where has the head office been moved to?
 (A) Yes, the head office is in a new location.
 (B) No, the person in the office is still there.
 (C) Oh, just around the corner from the old premises.
- 40** Can I have a word with you?
 (A) Sure, is there a problem?
 (B) Of course, he can see you.
 (C) I'm sorry. I don't have any.

Part 3

Questions 41 through 43 refer to the following conversation.

- Woman: Mr. Johnson's resigning. Did you know that?
Man: No, I didn't. Did he get an offer from another company?
Woman: No, he's retiring because of health problems.
Man: I'm sorry to hear that. I wonder who'll be the new Sales Director.

Questions 44 through 46 refer to the following conversation.

- Man: Have you delivered those files to Jim Zeng?
Woman: Yes. Just ten minutes ago. I left them with his secretary since he was in a meeting.
Man: OK. Thanks. I have a train to catch so I better leave now.
Woman: When will you be back at the office?
Man: I should be back early next week. Monday I hope. Oh, I really have to run now. It's 3 o'clock and the train leaves at 3:20.

Questions 47 through 49 refer to the following conversation.

- Woman: Do you have your club membership card?
Man: My card? Oh no, not on me. It must be at home. Is it necessary?
Woman: Well, we do encourage members to carry it. Can you give me your name so I can check the records on the computer?
Man: Sure. It is Parke, spelled with an "e" at the end.

Questions 50 through 52 refer to the following conversation.

- Man 1: The outside fence has been damaged.
Man 2: I'm not surprised. That was a terrible storm last night. And the fence wasn't very strong, was it?
Man 1: No, we were already planning to replace it, actually.
Man 2: Is that part of the plan for when they start building the new annex next spring?

Questions 53 through 55 refer to the following conversation.

- Woman: Did you see our advertisement in Tuesday's paper?
Man: No, I looked for it, but didn't see it. I also looked in Wednesday's issue.
Woman: Well, that's discouraging. It doesn't seem to have been put in. I'll call the *Daily News* and see what the problem is. Our weekend sale won't get much attention if nobody knows that it's happening.
Man: I wouldn't worry too much about that. We have placed posters throughout the mall and the sale's been broadcast on the radio. Besides, lots of people come to the mall on the weekend anyway.

Questions 56 through 58 refer to the following conversation.

- Man: Can I help you?
Woman: Yes. I have a question about my paycheck.
Man: You'll want to see Evonne in accounting, but I'm afraid she's out to lunch right now. Can you come back after 1:00?
Woman: No problem.

Questions 59 through 61 refer to the following conversation.

- Man: May I help you?
Woman: Yes. I'm looking for a new mouse pad, one that will give more support to my wrist. It's causing me a lot of pain.
Man: OK. Our computer accessories are over here. We have several mouse pads, but you might also want to consider a different kind of mouse or keyboard as well.
Woman: Yes. I know that those may also be helpful, but I just want a mouse pad for now. I'm saving up for a specially designed computer and workstation that prevents people from getting muscle pains.

Questions 62 through 64 refer to the following conversation.

Woman: I noticed your name isn't on the list for the chartered bus. Are you flying to the conference?

Man: No, driving. My wife's mother lives near the convention center, so she's dropping me off on the first day and then taking the kids to see their grandma.

Woman: Oh, that's convenient.

Man: It is. In fact, my mother-in-law lives within walking distance from the convention center, so I didn't even need to book a hotel.

Questions 65 through 67 refer to the following conversation.

Woman: Has anyone seen the file folder I left on the table by the photocopy machine?

Man: Well, I did notice a book there.

Woman: No, not a book. I was bringing the folder to Jack's office and I stopped to make a copy of a contract.

Man: Oh. I do remember seeing Alice from accounting pick up a red folder. She must have thought it was hers.

Questions 68 through 70 refer to the following conversation.

Woman 1: Are you ready to go to lunch, Ritva?

Woman 2: Not quite. I'm just sending this fax. It's almost finished.

Woman 1: OK. I'm not in a hurry. I'll be in my office. Come and get me when you're ready to go.

Woman 2: Since you're not in a hurry, I'll just make a copy of this receipt, too.

Part 4

Questions 71 through 73 refer to the following announcement.

May I have your attention please? Passengers flying American Air flight 2236 to New Delhi via Dubai please proceed now to departure gate 25.

Questions 74 through 76 refer to the following advertisement.

Stop by the Teeter Tots Learning Center at Waterside Mall and register your child in our Birthday Bonanza Club. The Birthday Bonanza Club is open to all children up to the age of 7. Every year on their birthday, children receive a birthday pack full of fun activities – crayons, coloring books, stickers, party hats, balloons, and a stuffed toy. Mom and Dad will also get a gift certificate to spend in any of the Teeter Tots locations.

Questions 77 through 79 refer to the following talk.

Our tour this afternoon will take you through the different geological periods of our planet. We will begin our journey through time by starting at the center of the Earth where we will discover the natural forces that shape our Earth and see samples of the treasures we take from it. Included in this section is our earthquake room where you can feel the force of an earthquake at its epicenter. This is one of our visitors' favorite exhibits in the museum.

Questions 80 through 82 refer to the following announcement.

Welcome to HKLN online banking services. With HKLN bank's bill paying service, you can pay your bills whenever you want and wherever you are. You can set up your account to pay regular monthly bills automatically and track your payment history to see who, when, and how much you paid. You can also use this site to update your payment instructions anytime. With HKLN online banking services you can also receive your bills online. Click on the Green Bill icon to view instructions for both online bill paying and bill receiving.

Questions 83 through 85 refer to the following radio announcement.

If you are driving into downtown Clarksville, you might want to check the traffic at Junction 70 on Interstate 25 before you start your journey. Just go to the traffic cams link at the Clarksville City website. There you can see images supplied courtesy of the Clarksville Highway Traffic Control. Images are updated every 5 minutes. There may be times when cameras are not available. They may be offline for police inspection or routine maintenance. When the image on the traffic cams are 15 minutes out of date, the words "not available" flash across the screen.

Questions 86 through 88 refer to the following recording of a public service announcement on TV.

High fuel prices and low temperatures have made many families worried about their ability to pay their energy bills. If you live in a low income household, then we can help to reduce your energy bills this winter. If you fulfill the requirements, an energy check will be made on your home and you can be helped with energy bills, the repair of your furnace, and necessary insulation improvements. This city-funded program is free to applicants below a certain income level. Please call 555-9880 or visit our office on Main Street for advice on how to apply for home energy assistance.

Questions 89 through 91 refer to the following talk.

Good afternoon. I'm Steve Edwards, director of marketing for Pie in the Sky, one of the nation's most successful franchises in recent years. In the last two years we have opened 100 new bakeries in the western region alone. Now we are planning to expand nationwide. We aim to have a Pie in the Sky in over 100 shopping malls by the end of the decade giving shoppers everywhere the chance of tasting our delicious selection of home-baked pies. You're here today because you are interested in becoming a franchise owner of our rapidly-expanding business. We are all here today because we want to make money.

Questions 92 through 94 refer to the following speech.

Thank you for the introduction, Mr Chen I am delighted to be here with you this evening. I would like to make two points. One is to thank you for your support, for the commitment you continue to show in your work here at Haphazard Insurance Company. My other point is to praise you for being such a wonderful team at your company. I say “your company” because you have made it the successful company that it is. I must admit that as a founding member, I have called Haphazard Insurance my company over the years, but the accomplishments that I am so proud of come from you, from your energy and inspiration.

Questions 95 through 97 refer to the following talk.

Hi, welcome to the Green Dragon Restaurant. My name is Ken and I’ll be serving you this evening. Here is the menu. But first let me tell you about our specials for today. We have a barbecued beef and *kimchi* dish, which is a specialty of our head chef who has just returned from a six-month in-service training at a top restaurant in Korea. For our dessert special today we are serving baked apple tart: a favorite with our regular customers. I’ll leave you to look over the menu. Would you like to have a look at the drinks menu while you make your selections?

Questions 98 through 100 refer to the following radio news report.

Here is a news item with a happy ending. A Florida man reported a laptop computer, a GPS unit, and a digital camera stolen from his home — only to have most of the items left in front of his house a few days later, according to a police report. Jim Green reported the items stolen on November 3. Three days later, Green said he received a call from a stranger who told him he had the stolen items. The caller also said he had Green’s antique clock. Green didn’t realize the clock was also stolen but checked and found it was missing, too. Two hours later, the doorbell rang. In his driveway, Green found most of the items, except for the GPS unit. The police department is searching telephone records that could lead them to the caller.

Grammar and Vocabulary for the TOEIC® Test Practice Test

Speaking Test Recording Script

Question 7

Hello, I heard that you offer workshops that train people in businesses who want to use internet video-conferencing effectively. I have some questions I'd like to ask if you don't mind. Umm...

What different kinds of workshops do you offer?

Question 8

Is there a maximum number of participants for a workshop at the premises?

Question 9

Could you tell me more about the online delivery workshop?

Question 10: Propose a solution

Oh good afternoon. My name is Maria Lopez. I was in your store this morning and I think I may have left my glasses on the counter when I was buying some shoes. Or I may have put them down somewhere when I was trying on shoes. They are in a brown leather case. I was there at about 11 o'clock and I just got home and realized that I had forgotten them somewhere. I remember having them with me when I came into the store. Would you check if they are there or if someone in the store handed them in? Please call me at 555 9528.